

SUPPORT Page

OUR SUPPORT PAGE HAS MANY AVENUES TO TOUR TO FIND THE ANSWERS YOU NEED. HERE'S WHAT'S AT EACH CORNER:

SUPPORT

This page is a great destination to find the answers to those not-so-obvious questions. Here you will find:

- **Support Packages** available. Print and view the three options.
- **Technical Support:** hours and contact information.
- **Provisions:** Support questions and enhancements.
- **Recommendations:** Third party tools for assistance.

SYSTEM REQUIREMENTS

Your tour of this section will show you the recommended minimum requirements to run **WMS Plus**.

FAQ

This tour page is a wealth of **Questions and Answers** on all facets of **WMS Plus**. Click the GPS links to navigate to these topics: **Accounting, General, Help Installation, Productions, Purchasing, Sales, Schedulers, Setup and Switchboards.**

DID YOU KNOW?

Grouped by year, your tour takes you to **important daily task solutions**. Your host is **Professor Merlot** with his point and click answers. Click to download these short "**How-To**" pages for future reference.

HOME Page

OUR OPENING PAGE OF [WWW.WMS4WINE.COM](http://www.wms4wine.com) GIVES YOU MANY DIRECTIONS ON YOUR TOUR. HERE'S WHAT YOU CAN FIND:

OUR MISSION STATEMENT

How important is **Communication, Efficiency, Satisfaction & Success?**

IN THEIR OWN WORDS

Short video clips from customers already using **WMS Plus**. Each video is one aspect of their successes. Topics are:

- Audit Reports
- Customer History
- Limited Edition tracking
- Point of Sale
- Production Efficiencies
- Support *and much more*

TEST DRIVE WMS PLUS

Download the latest **WMS Plus**:

- Click on the link, **30 Day Demo**
- Complete your name and email
- Check your email to the link
- Click to install **WMS Plus**.

NEWS UPDATED

A quick link to the **News**; past, present and future events in the world of **WMS**.

BREWCHECK

A quick link to www.brewCHECK.com

ACTIVATE LICENSE

Enter to fully activate your purchase of **WMS Plus**. Our staff provides your login.

WMS Plus

**THE ULTIMATE
DATABASE MANAGER
FOR
VINTNERS, BREWERS
&
RETAIL OPERATIONS**

**Take
A Tour
Sites & Sounds
at
wms4wine.com**



**www.brewcheck.com
www.wms4wine.com**

THE WINE MANAGEMENT SYSTEM Page

ON YOUR TOUR, YOUR DRIVE CAN TAKE YOU TO THE SECOND PAGE, THE ENGINE OF THIS INTERNET TOOL.

WINE MANAGEMENT SYSTEM

This summary is a brief description of the tools, business parameters and reporting structure built into **WMS Plus**.

FEATURES

This is a point summary of the general features in **WMS Plus**.

- **Enhancements** – a summary of all of the chargeable additions in **WMS Plus. Web Services, Brew Scheduler, Staff Scheduler, Points System, Electronic Web Purchase Order** and **Conversion options** from DOS/other systems. Usage and Output is explained.
- **WMS as a Point of Sale** – answers to the questions that were presented at the Montreal HWBTA Trade Show, 2004. Click on the question to turn to the answers, and how they relate to **WMS Plus**.
- **Brochure** – one-stop information on your tour about **Lease To Own**, and **Web Services** and **Take a Tour**.

Terry: terry@wms4wine.com
604-802-6358
Don: don@wms4wine.com
604-530-4218

PRICES

This route on your tour explains:

- **Pricing structure** - the installation packages are dependent on your specific needs.
- **Software extensions** - another way to explore the road map of chargeable enhancements.

TRAINING

This pit stop on the tour details the different roads for training your personnel.

- New Owners – included tools
- Current Owners – refreshers
- Videos – included in installations
- Manuals/Documentation – included in all installations.

TESTIMONIALS

Every tour has a story:

- See what some of our users feel about **WMS Plus**.
- **References** – here's a list of our customer with names, addresses and contact information. Please call.

DEMO

The last stop on this tour page has a couple of turns:

- **WMS Video Demo** – a short video of a turn-by-turn navigation of the Point of Sale module (Invoice).
- **Test Drive WMS** – options to download the basic working copy of **WMS Plus** or to order a complete package with CD and Manuals.

LINKS Page

Your tour of our web site wouldn't be complete without references to other important sites you may want to visit. Addresses that we feel may be important to you for future touring:

- **Product Suppliers:** links to industry web sites.
- **Canadian/USA supplier Checklist:** new store parameters can be collected for custom CD builds.
- **Industry Associations.**

LOGIN Page

Turning into this route opens a number of interesting addresses. Here's what you will see:

LOGIN

This link prompts you for a **Username** and **Password**. This information is provided at time of purchase. Here's where the latest downloads of **WMS** software are available.

REGISTER

This email request alerts our staff to send you a **Username** and **Password**.

ACTIVATE LICENSE

This link prompts you for a **Login** number which displays your assignment history with **WMS**.